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## Allocation change guide North American fixed index annuities

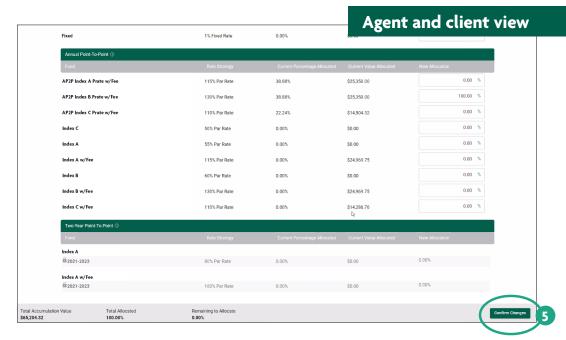
- After logging into the NorthAmericanCompany.com agent website, navigate to My Business > Inforce Contract Access.
- Search for the contract on which you wish to make an allocation change.
- Click on "Allocations" in left navigation under "Inforce Business Search" and a new window will open.
- Click "Make Changes" at the bottom right and the new allocation column will be activated for you to make the allocation changes desired. Changes are only allowed 30 days following the contract anniversary.
- Once percentages or dollar figures are input, click "Confirm Changes" and the agent and contract holder will receive a confirmation of the changes made.

## NOTE:

- Changes on this page can be made by either the agent or contract holder.
- Once changes are submitted they are final and cannot be changed until the next allocation period.
- If the percentages do not equal 100%, an alert will appear and the "Confirm Changes" button will be inactive (example below).







Total Allocation must equal 100% or Total Accumulation Value

Total Accumulation Value

Total Allocated
Total

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