Life





North American Company for Life and Health Insurance®



Roberto (Rob) Rodriguez

National Sales Manager

Direct: 305-337-1092 rrodriguez@sfgmembers.com

Direct access for specific department needs. 833-757-0223

Agent Solutions Option 1

to help with website and product information, quotes and illustrations, illustration software tips, and more.

Team inbox: SalesSupport@nacolah.com

New Business & Underwriting......Option 2



Michael Dick Internal Wholesaler

Direct: 855-841-6304 mdick@sfgmembers.com

Rob and Michael are **YOUR** dedicated resources with North American. In addition to providing internal support, they can help you identify and prepare life insurance recommendations for your clients and uncover overlooked sales opportunities. Rob and Michael can help you launch your business to new heights! Rob is fluent in both English and Spanish!





Press 2, and follow the prompts as listed.

As a secondary resource to Rob, agent solutions is available

Team inbox: PHPLife@sfgmembers.com

Fax number: 855-288-8150

Quick Quotes: guickquotes@sfgmembers.com

Quick Quote Requests can help prepare your agents with reasonable premium expectations. Below are the Quick Quote request qualifications:

- Ages 0-75
- Face amounts up to \$5,000,000
- All products available
- Expected rating class of Table 6 or better
- All narrative underwriting questions
- APS summaries
- Up to 5 pages of medical records

Policy Change Option 3 Call for assistant on conversions and internal exchanges.

Team inbox: pchange@sfgmembers.com Fax number: 855-704-4779

Customer ContactOption 4

Customer Contact can help you with changing beneficiaries, loan and withdrawal availability, policy cancellation, policy values, forms requests, payment modes, in-force illustrations, and policy lapse/grace.

Team inbox: lic@sfgmembers.com

Claims.....Option 5 Call for help filing a death claim or accelerated benefit claims. Team inbox: claims@sfgmembers.com

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