

## Sales Support

Phone: 866-322-7066

Fax: 866-322-5933

[nannuities@sfgmembers.com](mailto:nannuities@sfgmembers.com)

- Product information
- Agent training
- Illustrations
- Marketing materials

## New Business

Phone: 866-322-7067

Fax: 866-322-7073

[nbprocessors@sfgmembers.com](mailto:nbprocessors@sfgmembers.com)

- Pending business
  - Outstanding New Business requirements
- [nbtransfer@sfgmembers.com](mailto:nbtransfer@sfgmembers.com)
- Transfer status
  - Transfer corrections

## Suitability

Phone: 877-858-1364

Fax: 855-293-1608

[asuitabilitydept@sfgmembers.com](mailto:asuitabilitydept@sfgmembers.com)

- Suitability requirements

## Contracting

Phone: 866-322-7068

Fax: 866-322-7072

[nacontracting@sfgmembers.com](mailto:nacontracting@sfgmembers.com)

- Questions on contracting applications
- Agent change of record requests
- Errors and omissions

## Mobile App Access



Use this mobile app to check pending business on the go. Visit [m.NorthAmericanCompany.com](http://m.NorthAmericanCompany.com), enter your user name and password (same as on our website) and follow the steps to get started.

## Commissions

Phone: 866-322-7068

Fax: 866-322-7072

[annuitycommissions@sfgmembers.com](mailto:annuitycommissions@sfgmembers.com)

- Questions on commissions

## Claims and Benefits

Phone: 877-880-6367

Fax: 877-586-0249

- Filing a claim
- Annuitization quote
- Beneficiary change
- Matured contracts

## Client Services

Phone: 866-322-7069

Fax: 866-322-7071

[fixedcs@sfgmembers.com](mailto:fixedcs@sfgmembers.com)

- Questions on in-force policies
- Policy values
- Partial withdrawal/full surrender requests
- Ownership, name, address and allocation changes

## Advertising review

[apc@nacolah.com](mailto:apc@nacolah.com)

- Obtain review/approval for your advertising

[www.NorthAmericanCompany.com](http://www.NorthAmericanCompany.com)

