



GOVERNMENT OF PUERTO RICO
Office of the Commissioner of Insurance

March 1, 2018

RULING LETTER NO. CN-2018-234-D

TO ALL HEALTH INSURANCE ORGANIZATIONS, AUTHORIZED INSURERS, AUTOMOBILE CLUBS OR ASSOCIATIONS, SERVICE CONTRACT PROVIDERS, FRATERNAL ASSOCIATIONS, GENERAL AGENTS, AUTHORIZED REPRESENTATIVES, PRODUCERS, ADJUSTERS, AND THE GENERAL PUBLIC

REPEAL OF RULING LETTERS NOS. CN-2017-221-D, CN-2017-222-D, AND CN-2017-227-D

Dear Sirs and Madams:

As you know, in view of the emergency situation in Puerto Rico due to the impact of Hurricane María and for the purpose of establishing the necessary emergency management measures, in Ruling Letters Nos. CN-2017-221-D, CN-2017-222-D, and CN-2017-227-D, respectively dated September 28, and October 4 and 16, the Office of the Commissioner of Insurance (OCS) issued certain provisional guidelines to protect the public interest and as a sound and reasonable public administration measure. These guidelines were to be in effect until the date of termination of the state of emergency decreed by the Governor de Puerto Rico, Hon. Ricardo A. Rosselló-Nevares, in Executive Order Number OE-2017-047, dated September 17, 2017, or until the OCI should suspend such, whichever occurred first.

Because at this time the public's access to communications services and health services provider networks has been stabilized on most of the Island, there is no longer a need for continuing to have the guidelines established in such ruling letters to be in effect, so that notice is given in this Ruling Letter of the decision by the OCI to repeal Ruling Letters Nos. CN-2017-221-D, CN-2017-222-D, and CN-2017-227-D as of March 12, 2018.

In view of the above, and as a transition measure, it is provided that the terms established in Chapter 30 of the Insurance Code for participating providers or the insured to submit their claims or requests for reimbursement of payment for health services rendered or received on or before March 12, 2018, will begin to elapse after such date. Likewise, the suspension of the



requirements for pre-authorization, referrals, and review of utilization of health services or prescribed medications or other benefits covered by health insurance as established in Ruling Letter CN-2017-221-D, as amended, will cease to be in effect as of March 12, 2018.

Strict compliance with this Ruling Letter is hereby required.

Very truly yours,

Javier Rivera-Ríos, LUTCF
Commissioner of Insurance