A Sammons Financial Company

North American Company for Life and Health Insurance®

Setting up for agent notifications

After logging into the website, select notifications under My Business.

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Under Settings, select the email address where you would like to receive the notification.

Notifications	≓ Filters 🌣 Settings	
May 21, 2020	Notification Settings	\otimes
	Delivery Settings Email Notifications Use existing email Use new email EXAMPLE@EMAIL.COM EXAMPLE@EMAIL.COM	

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Select preferred notifications

On this same page below subscription settings, select what **notifications you want to receive**. This needs to be done for Life and Annuity.

Once all wanted notifications have been selected, select **save changes**.

- If web alerts are selected, the notification will be on the website under **Notifications** only.
- If email alerts are selected, an email will be sent to the address provided under delivery settings. (Web alerts will also need to be selected).
- The Alert Frequency and Threshold amount can be filled out to your specifications.

Life Business	Annuity Business			
Inforce Policy Notifi	cations 3			
Subscribe to All				
To subscribe to ALL inforce policy notifications please select the subscription type(s) below (web, email) and save. Please note you must subscribe to the web notification before you can subscribe to the email version.				
Customize Individu	al Subscriptions A			
		Subscriptions		
Address Change 🗸				
Allocation Change 🔨 Web Ema	il Alert Frequency Solution Weekly			
Annual Statement Availa	ble 🗸			

Once notifications are set up, they will be viewable under **Notifications**. Items can be searched by policy/contract number and date range under **filters**.

• There is also the ability to select the category by clicking on **filters**. There is a different tab for notifications based on Life or Annuity.

Notifications			≢ Filters	Settings
PRODUCT	ТҮРЕ	CATEGORY	MESSAGES	
Life and Annuity 👻	All -	All -	All	Unread
SEARCH				
Name, Policy Numbe	r, Topic			

• A summary of all recent notifications is also available on the agent homepage viewable by category. The number of new unread notifications is displayed in red on the notifications tab.

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Life Annuity			
Notifications > 1	Correspondence	1	

• These items will be on the website for 30 days. For certain items such as annual statements, they will show under notifications for 30 days and then be available indefinitely when searching under the policy number.



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