

How to access My North American Company website



Visit the website at my.NorthAmericanCompany.com

You can access your contract information 24 hours a day, seven days a week.

- Annual statements
- Contract values
- Current interest rates
- Notification of contract events
- Transaction history
- Access to tax documents

Follow these five easy steps to access my.NorthAmericanCompany.com today.

Step 1



From your internet browser go to my.NorthAmericanCompany.com. If you have not registered, click on **Login**, then **Register** at the bottom of the login window.

If you have already registered, please enter your username and password, and go to step 5.

Step 2

Registration

1 Unique Identification 2 Account Information 3 Login

User Type
 Agent Policyowner

Identification Type
Policy Number
 SSN TIN (What is this?)

Policyowner's SSN/TIN

Next Step >

Select "Policyowner" and enter your policy number and Social security number, and click **Next Step**.

Step 3

Registration

1 Unique Identification 2 Account Information 3 Login

Username
At least 8 characters (no special characters or spaces)

Email Address

Confirm Email Address

Security Question 1

Security Answer 1

Security Question 2

Security Answer 2

Password

Confirm Password

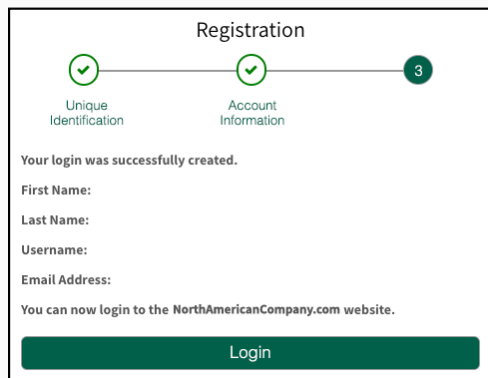
I'm not a robot

Please accept terms and conditions.

Register

You will be prompted to set up security questions and a password. Please fill in all the required fields and click **Register**.

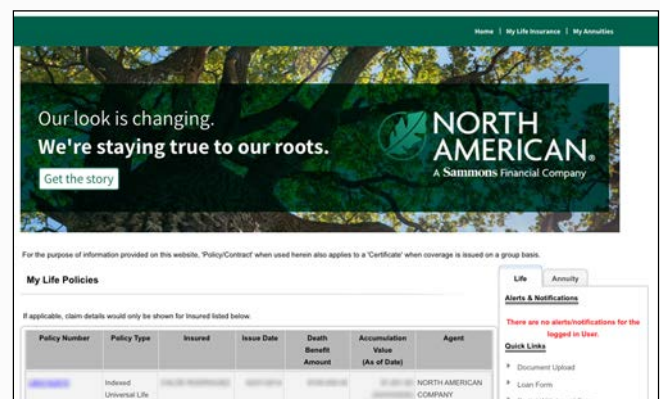
Step 4



The screenshot shows a registration confirmation page. At the top, it says "Registration" with a progress indicator showing three steps: "Unique Identification" (checked), "Account Information" (checked), and "3" (current step). Below this, it states "Your login was successfully created." and provides fields for "First Name:", "Last Name:", "Username:", and "Email Address:". A message says "You can now login to the NorthAmericanCompany.com website." and there is a prominent green "Login" button at the bottom.

A registration confirmation page will appear.
Click **Login** to access the North American website.

Step 5

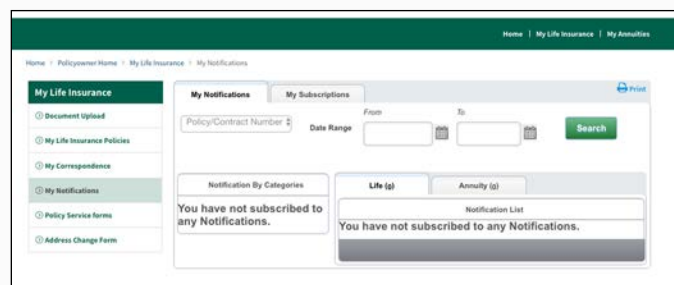


The screenshot shows the North American website dashboard. The header includes "Home | My Life Insurance | My Annuities". The main banner features the text "Our look is changing. We're staying true to our roots." with a "Get the story" button. Below the banner, there's a "My Life Policies" section with a table of policies. A "Life" and "Annuity" dropdown menu is visible on the right, with "Alerts & Notifications" selected. A message states "There are no alerts/notifications for the logged in User." and "Quick Links" are listed below.

Policy Number	Policy Type	Insured	Issue Date	Death Benefit Amount	Accumulation Value (As of Date)	Agent
123456789	Individual Universal Life	John Doe	01/01/2010	\$100,000	\$150,000	NORTH AMERICAN COMPANY

Congratulations you have successfully logged into the client website.

Step 6



The screenshot shows the "My Notifications" page. It has a sidebar with "My Life Insurance" selected. The main content area has "My Notifications" and "My Subscriptions" tabs. There's a search bar for "Policy/Contract Number" and "Date Range". Below, there are sections for "Notification By Categories" and "Notification List". Both sections show "You have not subscribed to any Notifications.".

Web notifications may be viewed by selecting **My Notifications** in the **My Annuities** or **My Life Insurance** drop down menu. Click on the **My Subscriptions** tab in order to setup web notifications.

Should you have any questions or concerns please feel free to e-mail us at:

Annuity Customer Contact

AnnuityCorrespondence@sfgmembers.com
(866) 322-7069

Life Customer Contact

LifeCorrespondence@sfgmembers.com
(877) 872-0757

Office hours are 7:30 a.m. to 5:00 p.m. (Central Time) Monday through Thursday and 7:30 a.m. to 12:30 p.m. (Central Time) on Friday.



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